



The Inn at Lost River
A FARMHOUSE B&B

7015 State Road 259
Lost River, WV 26810

(304) 897-7000

www.innatlostriver.com

Retail Associate & Barista

Located on the National Register of Historic Places, the Lost River General Store + Café has been serving the commercial and social needs of the Lost River valley for over 125 years. Our shelves are filled with locally made arts and crafts, antiques, jewelry, and other American made products. Our café and bakery serve award winning gourmet coffee, teas, baked goods, sandwiches, salads, and our own house smoked pulled pork BBQ. We pride ourselves on our scratch made gourmet foods, family recipes and work with local farms.

Main Responsibilities:

- Welcoming and engaging with customers as they enter the store
- Assessing customers' needs and suggesting solutions that enhance their experience.
- Working with cash registers and processing payments
- Preparing coffee drinks
- Giving customers advice about sales and promotions
- Using upselling techniques to increase store sales
- Recommending the best products to customers
- Cleaning and restocking the store throughout the day, before opening and after closing
- Counter service for bakery & café patrons
- Assist with dishwashing and facility clean-up
- Additional hours available in the Inn at Lost River during events and dinner nights

Qualifications/Skills:

- Demonstrated knowledge of and skill in ability to safely and effectively operate standard foodservice equipment
- As a locally owned small business, with a 125-year tradition in the Lost River Valley, you must be willing to go above and beyond to maintain our long legacy of hospitality through pride of work
- Adaptability
- Decision-making
- Customer service
- Oral communication
- Planning, problem solving, and teamwork
- Developing budgets
- Self-motivated
- High energy Level
- Multi-tasking

Education, Experience, and Licensing Requirements:

- Minimum one year retail or restaurant experience preferred
- Current food handler's card and other certification as required by federal/state/local law. Will provide training as required.
- Familiar with point-of-sale computers and software
- High school diploma or GED
- References

Please submit your resume and cover letter to employment@innatlostriver.com.